



TERMS AND CONDITIONS OF SALE

All prices are distributor net prices and do not include shipping, handling, taxes or installation. Prices are subject to change without notice and we reserve the right to correct errors.

DDP does not guarantee the availability of any item listed and reserves the right to discontinue or change the technical or design specifications of its products at any time without notice. Certain products listed in the price sheets have patent protection or patent pending.

Please allow six weeks for shipment of orders. To ensure accuracy and to expedite your order, please include a copy of the distributor's purchase order with your order prep.

Orders will not be accepted over the phone. Orders may be faxed or emailed to us.

TECHNICAL ASSISTANCE

For design and technical assistance, please call 1-800-421-6815. Layouts can be faxed or emailed to us. We can assist you with your layout, make product recommendations, and answer technical questions.

CUSTOM ORDERS

If you do not see what you are looking for, please inquire. Estimates on custom orders can be provided if detailed drawings are supplied. Allow 7-9 weeks for delivery.

STATEMENT OF WARRANTY

All products are warranted against defects of manufacture for 3 years from date of purchase providing they have been subjected to normal use and service. Upon confirmation of a defect or failure, at our discretion we will repair or replace the item or refund the purchase price if repair or replacement is not possible or practical. Our warranty covers the product itself; we will assume no liability for labor costs, installation costs, or other losses.

Your warranty rights will be honored only when the product has been installed and used properly. DDP will not repair or replace products damaged by improper use or faulty installation.

Contact the factory for detailed warranty information.

TERMS

50% down, 50% net 30 days with approved credit. Freight and applicable taxes will be added on invoice.

Orders will be officially released for production upon receipt of down payment.

All outbound shipments are sent Free on Board (F.O.B.) DDP. Transfer of custodial control of the material to any freight forwarder consummates the sale for F.O.B. shipments. In essence, all material is the property of the purchaser as soon as it leaves DDP's docks. All claims for damage and or non-delivery should be filed by the entity holding title to the material. We will provide the customer any assistance we can to facilitate the processing of the claim.



RETURN GOODS POLICY

Return goods require an RGA (Return Goods Authorization) number. Please fax a request to your Customer Service Representative to receive an RGA. The RGA# should be clearly marked on the outside of each carton. The specific nature of the problem must be identified for any item returned as defective. Non-defective items cannot be returned as all Emerge fixtures are produced per spec.

SAMPLES

This price list does not apply to samples. Please contact our sales department for a sample quote, terms and product availability.

CONTACT LIST

DDP Sales Factory Contacts Tel. 800-421-6815 or direct at 310-563-34XX (substitute last two digit of extension number for XX)

Name	Title	Ext	Email	Nature of Inquiry
Eugene Ayuyao	Emerge Product Manager	x203	eugene@ddpleds.com	Technical/Marketing
Dave Smoot	National Sales Manager	x201*	dave@ddpleds.com	Technical/Commercial
Tony Toniolo	President	x202	tony@ddpleds.com	Technical/General
Rosemary Zullo	Accounting	x210	rosemary@ddpleds.com	Billing/Commissions

*Voice-mail messages only. Contact Dave at 773-851-9521



DDP Engineered LED Solutions / Emerge LED Lighting Limited Warranty

Unless otherwise agreed to in writing, DDP warrants that the Emerge LED Lighting product(s) sold hereunder shall be free from defects in material or workmanship under normal use and service for a period of five (5) years from the date of shipment. DDP additionally warrants that the luminous output of the Emerge LED Lighting product will, within the warranty period, not degrade below 70% of its value at the time of shipment.

No warranty extended by DDP shall apply to any goods which have been modified or altered by persons other than DDP's authorized personnel, to goods that are defective due to misuse, neglect, improper installation, soldering or accident. DDP's obligation under this warranty is limited to the repair or replacement at DDP's option of defective parts or goods FOB destination.

This warranty is made on condition that immediate written notice of any defect is given to DDP and DDP's inspection reveals that the purchaser's claim is valid under the terms of this warranty. No returns will be accepted by DDP unless accompanied by a Return Authorization number issued by DDP.

DDP shall have the right to change the design, dimension, weight and specifications of the goods when necessary, provided that such change does not impair the performance or function of the goods or their utility to purchaser.

DDP MAKES NO WARRANTY OTHER THAN THE ONE SET FORTH HEREIN OR THAT WHICH MAY BE PROVIDED IN A SUPPLEMENTARY OR SEPARATE WARRANTY FURNISHED BY DDP. SUCH WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING BUT NOT LIMITED TO ANY EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSES AND SUCH CONSTITUTES THE ONLY WARRANTY MADE WITH RESPECT TO THE GOODS.