



CONDITIONS OF SALE
EFFECTIVE JANUARY 2009

TERMS:

1. 50% DEPOSIT MUST ACCOMPANY ALL CUSTOM OR FIRST-TIME ORDERS.
2. ALL PRICES F.O.B. OKLAHOMA CITY, OKLAHOMA.
3. CUSTOM ORDERS ARE NON-RETURNABLE.
4. INTEREST OF 1-1/2% PER MONTH WILL BE CHARGED ON ACCOUNTS OVER 30 DAYS. ACCOUNTS OVER 120 DAYS PAST DUE WILL BE TURNED OVER TO COLLECTION AGENCY.
5. PRICES SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

RETURN MERCHANDISE POLICY:

1. A REQUEST TO RETURN MERCHANDISE MUST BE MADE AND APPROVED PRIOR TO SHIPPING.
2. MERCHANDISE APPROVED FOR RETURN WILL ONLY BE ACCEPTED WITHIN 30 DAYS OF DELIVERY DATE.
3. MERCHANDISE SENT FREIGHT COLLECT WILL BE REFUSED.
4. ALL MERCHANDISE RECEIVED WILL BE INSPECTED. IF FOUND UNACCEPTABLE FOR RETURN, MERCHANDISE WILL BE SENT BACK FREIGHT COLLECT.
5. ALL ACCEPTABLE RETURNED MERCHANDISE IS SUBJECT TO A 30% RE-STOCKING CHARGE.

WARRANTY:

1. IF ANY LITE FIXTURE SHOULD FAIL TO LIGHT PROPERLY WITHIN A PERIOD OF 12 MONTHS FROM SHIPPING DATE, AND THIS FAILURE IS, IN THE OPINION OF THE MANUFACTURER, NOT A RESULT OF A FAULTY INSTALLATION OR MISTREATMENT AFTER INSTALLATION, A DUPLICATE LITE FIXTURE WILL BE PROVIDED BY MANUFACTURER AT NO COST, UPON THE RETURN OF THE FAULTY LITE FIXTURE. WARRANTY COVERS REPLACEMENT OF LITE FIXTURE ONLY. DATE OF SALE AND INVOICE NUMBER MUST ACCOMPANY RETURN.
2. UNDER NO CIRCUMSTANCES WILL A LITE FIXTURE CONNECTED TO LINE VOLTAGE BE COVERED BY THIS WARRANTY.
3. ROBERTS STEP-LITE SYSTEMS WILL NOT COVER ANY EXPENSES INCURRED FOR LABOR TO REMOVE OR REINSTALL REPLACEMENT FIXTURES.
4. THE ACCURACY OF FIELD DIMENSIONS TO MANUFACTURE LITE FIXTURES ARE THE RESPONSIBILITY OF THE CUSTOMER.
5. TRANSFORMERS ARE COVERED BY A ONE YEAR WARRANTY FROM DATE OF SHIPMENT. ANY FAULTY TRANSFORMERS SHOULD BE RETURNED TO MANUFACTURER FOR REPLACEMENT WITH DATE AND INVOICE NUMBER OF ORIGINAL SALE.